



Designed to block nuisance calls

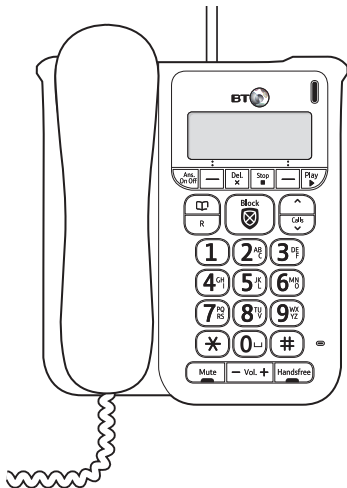
Quick User Guide



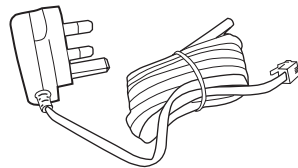
BT Decor 2600 Advanced Call Blocker
Corded Phone with Answering Machine

Powered by
trueCall
STOPS NUISANCE CALLS

2 Check box contents



BT Decor 2600 corded telephone
with handset and telephone
line cord attached



Mains power adaptor
(item code 084385)

! Important

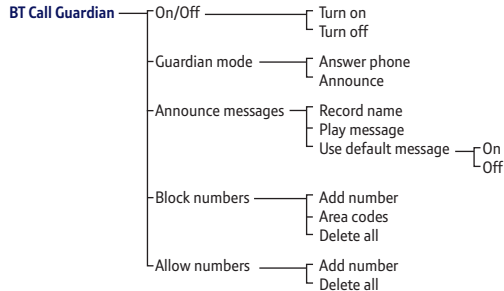
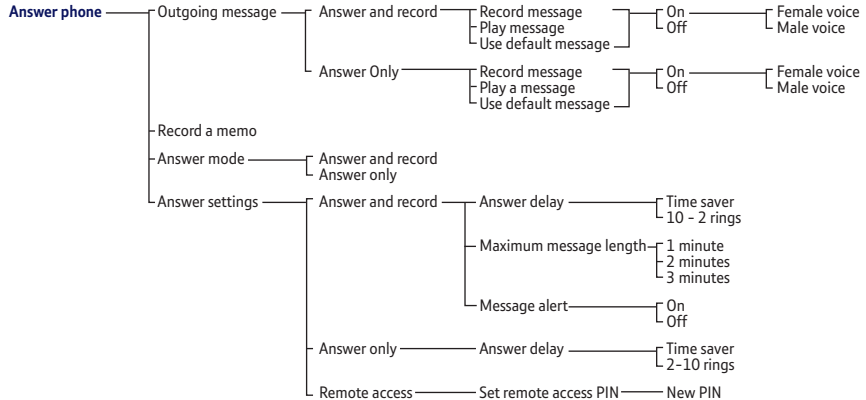
If you need some help, go to bt.com/producthelp or call us on 0800 145 6789*.

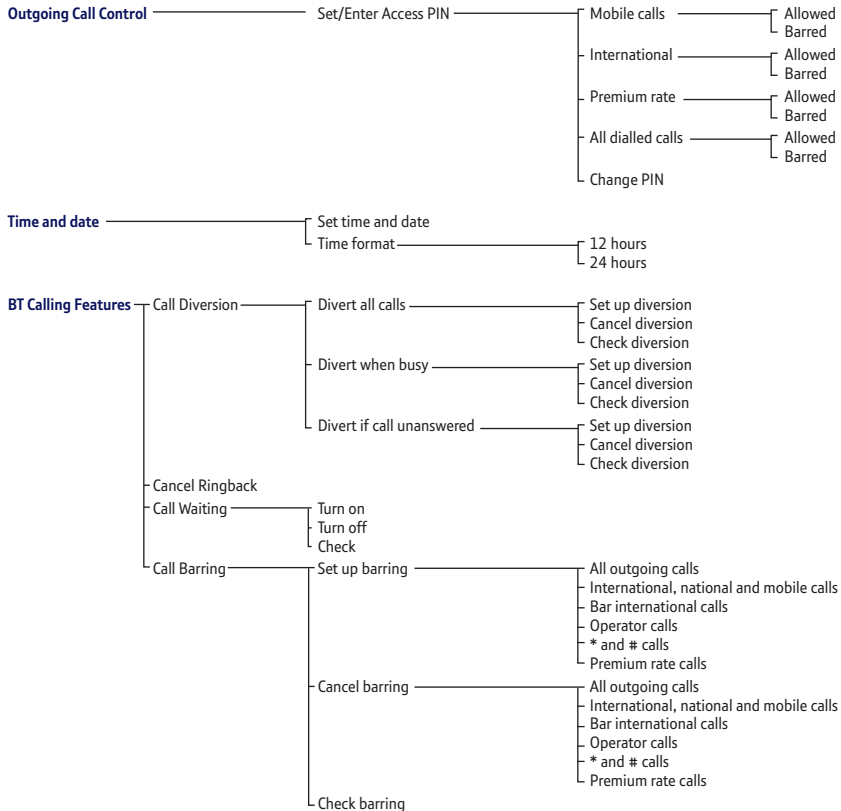
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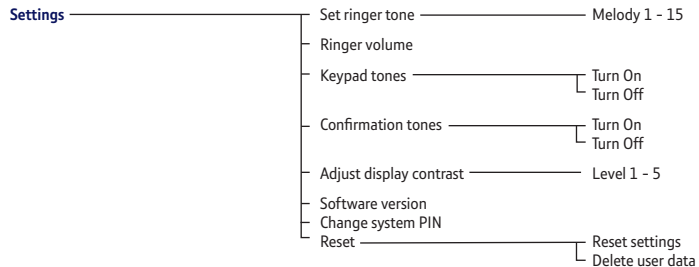
Menu map





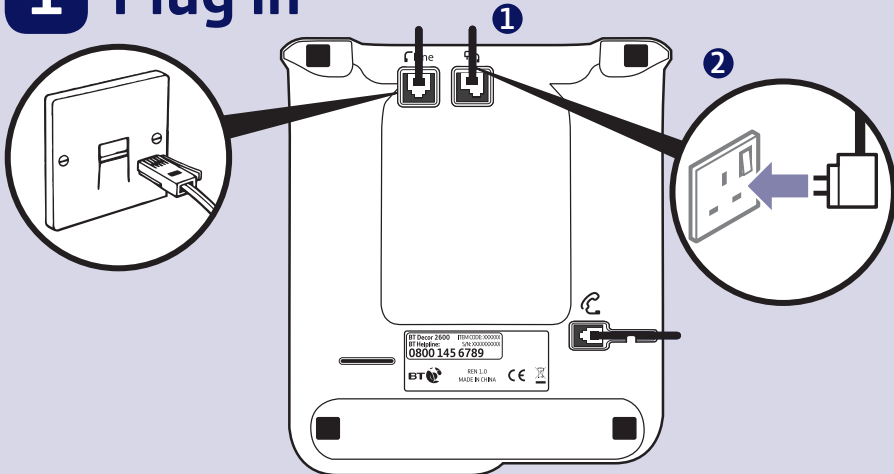
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6 Menu map



Quick set-up guide


1 Plug in




1. First, plug the mains power adaptor into the handset, next to the pre-fitted telephone cable.
2. Plug the other end of the power adaptor into the wall power socket and switch socket on.
3. Your new phone comes with its telephone line cable already fitted. Plug the other end of the cable into the phone wall socket.
4. The BT logo will flash up on the digital display while your new phone starts up.

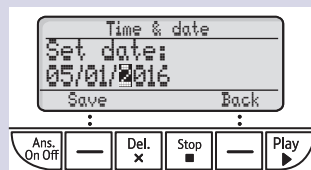
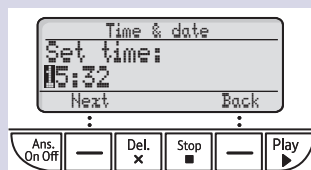
If you need some help, go to bt.com/producthelp or call us on **0800 145 6789***.

2 Follow the set-up wizard

1. The set-up wizard will then begin.
Follow the prompts to finish set-up.
To select **OK**, press the left option button  below the display.

Set the time and date

2. Use the keypad to enter the time. The default time format setting is 12 hours, but you can change this to 24 hours under Time format in the Time & Date menu.
3. Press **Next**, then enter the date, in the format **DD/MM/YYYY**.
4. Press  to **Save**.



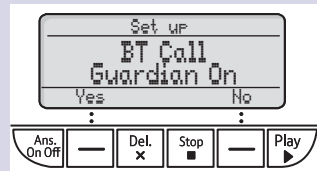
Finish set-up

- If you want to carry on using the set-up wizard, select **Yes**. If you don't, select **No** and you can start using your phone straight away. You can change the settings in the menu later.



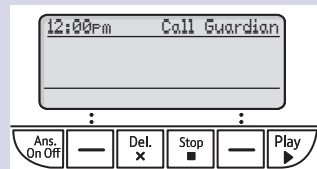
Turn on BT Call Guardian

- The set-up wizard will ask you to turn BT Call Guardian on or off. When on, you can block unwanted calls. For more about this, see page 14.
- To switch it on, press the left option button . To leave it off, select the right option button . You can turn it on later in the main menu.





Tip: when BT Call Guardian is switched on, you'll see it on the top right hand of the display.


- You need to have a Caller Display service from your network provider to use all the features available e.g. Call Guardian, Visual Voicemail, Calls List and other Caller Display enabled features. Charges may apply.



10 Quick set-up guide

Adding contacts

8. Select **Yes** to add contacts now (or press the right option button  to skip to the next step).
9. Use the number buttons on the keypad to enter the name of a new contact. To select the correct letter, press the number button it appears on e.g. for Emma, press **3**^{OP} twice and do the same thing to complete the rest of the name.
10. When you've finished the name you want to save, press **Next**.
Tip: if you make a mistake, go back a digit by selecting **Clear**, .
11. Then use the keypad to enter the telephone number and press **Save**.
12. To add another, select **Yes** and then repeat steps 9 to 11.

 By adding contacts, you will always know that their calls will get straight through to you, without the need to go through BT Call Guardian. Please make sure you always add the full telephone number when you save a contact.



☰ If you have important numbers that will always need to get through e.g. Doctors surgery, National Floodline, Carer Line numbers etc, make sure you've added them to your Contacts or Allowed list.

13. If you don't want to add more contacts now, select **No** to finish the set-up wizard. You can now start using your phone. To find out how to use the most popular features of your BT Decor 2600, please read the rest of this quick user guide.







☰ Please note that if you have any other telephones connected to your telephone line, they may still ring, before the Decor 2600 intercepts the call.

Getting to know your phone


Finding your way around your phone

The BT Decor 2600 has an easy to use menu.

When the display shows the idle screen:

1. Press the left option button  to open the Menu.
2. Use  or  to scroll through the menu options.
3. When the menu you want is displayed, Select by pressing the left option button .

Use  or  to scroll through the available sub menu options.

When the sub menu you want is highlighted, press **OK** .

Select the **Back** option , if you want to return to the previous screen.

To exit a menu and return to the home screen, press .

If no buttons are pressed for one minute, the display returns to the idle screen automatically.

Handset buttons

Ans. On/Off

Switch the answer phone on or off.

Left option

Open the main menu, select **OK**.
Skip backwards when playing messages on the answer phone.

Del.

Delete answer phone messages.

Stop

Stop answer phone messages from playing.

Calls light

Red light flashes to indicate an incoming call.

Right Option

Go back a step when viewing the main menu.
Skip forwards when playing messages in the answer phone.

Play

Play answer phone messages, or pause when a message is playing.

Contacts

Find stored contacts. Page 23.

R (Recall)

R (Recall) for use with some BT Calling Features and when connected to a switchboard or exchange.

Up/Volume

Move up through menu options, increase volume.

Calls/Down

Enter calls list. Page 25.

Call Guardian Menu

One touch call blocking and access to the Call Guardian features. Page 14.

* Press and hold to turn handset ringer on or off.

Mute

When on a call, mute the microphone on your handset or the ringer on an incoming call. Page 22. The red light shows when mute is on.

Volume - / Volume +

Decrease or increase volume on calls, the speaker or change the ringer volume.

Move between upper/lower case characters.

Handsfree

Make/receive calls. Page 22. Switch handsfree on/off. Page 23.

If you need some help, go to bt.com/producthelp or call us on **0800 145 6789***.

Using the phone

BT Call Guardian

The best way to stop unwanted calls, is to know who's at the other end of the phone before you decide if you want to take it.



You need Caller Display

This will help you get the most out of your BT Call Guardian. You can get it from your phone service provider (charges may apply).

Your BT Decor 2600 has two Guardian modes to help you easily manage your incoming calls in different ways. When set to:

- Announce (all calls saved in your **Contacts** or **Allow** list must say their name, those on your Blocked list will hear, “Calls to this number are being screened by BT Call Guardian, the person you are calling is not accepting your call. Please hang up”).
- Answer phone (all calls not in your **Contacts** or **Allowed** list are sent straight to the Answer phone, including those on your **Blocked** list).



In **Announce mode** (default setting), the BT Decor 2600 will filter all first time calls from numbers that are not yet saved in your Contacts, or already on your allowed list. By doing this, you gradually build up your lists of allowed and blocked numbers and your Decor 2600 will know how to deal with the call the next time it comes in.

Record your Announce message

You can personalise the BT Call Guardian greeting, by adding your name to the Announce message.

1. Select **Menu**, scroll to **BT Call Guardian** and press **Select**.
2. Scroll to **Announce messages**, press **Select**.
3. The **Record name** option will show. Press **OK** and follow the voice prompt and press **Save**.
4. Your recording will then be played back to you. If you aren't happy with it, you can press **Delete** while it's playing.

The Block button


You can use your block call button in three ways.

1. In idle mode

Press as a shortcut to the BT Call Guardian menu.


2. Incoming call

When you have an incoming call, before answering, look at the display to see who's calling.


If you know you want to block the call, press .

The number will be blocked and added to the blocked calls list if Caller ID is displayed. For calls with no caller number, withheld or unavailable you can also use the Block button to reject the call. The caller will hear, "Calls to this number are being screened by BT Call Guardian, the person you are calling is not accepting your call. Please hang up."


3. During a call

If you have already answered the call and then decide you want to block the number, press . If the number is displayed in the Caller ID, the display will give you the option to select **Yes** and the number will be added to the blocked numbers list and end the call, or select **No** to go back to the caller.

How do you accept, block or send a call to the answer phone?

1. BT Call Guardian answers a call for you and asks the caller to say (“announce”) who they are.
2. Your BT Decor 2600 then rings with the Announced call on the display and tells you the caller’s name when you pick up. (e.g. “You have a call from Mark”).
3. You now choose to:
 - accept the call, press **1**
 - always accept their calls, press **2nd**
 - block their calls, press **3rd**, or 
 - send this call to the answer phone, press **4th**
 - ignore the call, just hang up (this call won’t be added to your blocked list)



When a call starts ringing, you can block it straight away by pressing the  button. That number will then be added to your blocked list.

How do I change the different BT Call Guardian modes?

Your Decor 2600 has two Call Guardian settings, Announce and Answer phone.


- **Announce** – All calls not in your Contacts or Allow list must say their name. Those on your Blocked list hear, “Calls to this number are being screened by BT Call Guardian, the person you are calling is not accepting your call. Please hang up”.

If you need some help, go to [bt.com/producthelp](https://www.bt.com/producthelp) or call us on **0800 145 6789***.

18 Using the phone


- **Ans Phone** – All calls not in your Contacts or Allowed list are sent straight to the Answer Phone including those on your Blocked list.

To change to Announce or Answer phone:

1. In idle mode, press .
2. Scroll to **Guardian mode** and then select the mode you want to use and press **OK**.

Switch BT Call Guardian on/off

When Call Guardian is set to On, it is On for whichever mode you're using (e.g. Announce mode). If you turn Call Guardian Off, all calls will be allowed through, even if they are already on your blocked list.

1. In idle mode, press .
2. **On/Off** is displayed. Press **OK** and then scroll and select either **On** or **Off** and press **Save**.



When you receive a call with Call Guardian switched on you will hear the message, 'You have a call from xxxx. To accept the call press 1. To always accept their call, press 2. To block their call, press 3. To send the call to answer phone, press 4. To hear these options again, press *'.

What happens when you allow a number (caller)

When you get an allowed call, you'll see the caller's number (if available). If you don't answer a call from an allowed number, it will go through to your answer phone (if it's on) or eventually it will hang up if unanswered.

What happens when you block a number (caller)

A caller calling from a blocked number will hear a message telling them that their call has been blocked.



The caller will hear, "Calls to this number are being screened by BT Call Guardian, the person you are calling is not accepting your call. Please hang up".


Calls that are always allowed

Ringback, operator and calls made from a Speed dial contact are always allowed and cannot be blocked using BT Call Guardian.


How to add numbers straight to your Blocked and Allow lists

Aside from adding numbers to your Block and Allow list as calls come through, you can also add numbers directly to the lists via your BT Call Guardian menu.

To add a number to the Blocked list

1. In idle mode, press .
2. Scroll to **Block numbers** and press **Select**.
3. Choose **Add number**.
4. Enter the telephone number you want to block (make sure you enter the full dialling code) and press **Save**.

To add a number to the Allow list

1. In idle mode, press .
2. Go to **Allow numbers** and press **Select**.
3. Choose **Add number**.
4. Enter the telephone number you want to allow (make sure you enter the full dialling code) and press **Save**.

Deleting your Blocked and Allowed lists

When in the Block and Allow number menus, you also have the choice to delete the whole list. Remember, if you do this, all calls previously blocked and allowed, will now be able to contact you.

To block numbers by area code

You can also block numbers by area code. This means that any calls beginning with that code, will be blocked.

1. In idle mode, press .
2. Scroll to **Block numbers** and press **OK**.
3. Scroll to **Area Codes** and press **OK**.
4. On first use, you will see **Add code?** Select **Yes**.
5. Add the area code (eg 01473) and press **Save**.

Set Outgoing calls control

Outgoing call control lets you “Allow” or “Barred” certain types of calls from being made from your Decor 2600, e.g Premium Rate and Mobiles. (The default setting is that ALL outgoing calls are allowed)

1. Select **Menu** and scroll to **Outgoing Call Control** and press **OK**.
2. On first use you will need to set up an access PIN, then press **OK**.
3. **Mobile call** is highlighted. You can scroll through the list to **International**, **Premium Rate** or **All Dialed calls** and press **OK** on the setting you want to change.
4. Scroll between **Allowed** and **Barred** and then press **OK**.



If ‘All dialed calls’ is set to Barred, this will take priority over the other settings except emergency numbers 999 and 112 which can still be dialled. If set to Allowed, the status of the other settings will manage which calls can be made.

Making calls


Make an external call

To make a call, just lift the handset and dial the number you wish to contact.



To end the call, replace the handset.

Receive a call


When you receive a call, the phone rings and the display shows **Incoming call**. If you've got a caller display service, the display shows the incoming call, caller's number (if available) or the caller's name.

1. Lift the receiver to answer the call. To use Handsfree, press . A green light will show when it's switched on.

Mute

1. During a call, select **Mute** by pressing . The red light on the button will show. If the light is on, the call is **muted** and your caller can't hear you.
2. Press the  button again to return to your caller.



Incoming speech / Handsfree volume

1. Press  to increase or decrease the volume. Subsequent presses will change the volume, you will hear the volume level with each press.




From the idle screen, you can press to change the ringer volume settings too.

Make a Handsfree call

1. Enter the number you wish to call.
2. Then press the Handsfree button  to connect.
3. To end the call, press the  again.

Contacts

Store a contact (up to 200)

1. From the idle screen, press .
2. Press **Options**. **Add new contact** is highlighted, press **OK**.
3. Enter the new contact name using the keypad then press **Next**. Enter the phone number and select **Save** when you've finished. The display will show **Contact saved**.






You can add up to 14 characters for contact names and 24 digits for their telephone number.

24 Using the phone

Character map

1	& . , ' ? ! @ 1
2	a b c 2 à á â ã ä å ç
3	d e f 3 è é ê ë ì
4	g h i 4 î ï ð
5	j k l 5 £
6	m n o 6 ö ô ó õ ø ñ
7	p q r s 7 \$ ß
8	t u v 8 ü ú û
9	w x y z 9
0	space 0 + £ \$ # *
*	*
#	Changes text entry mode (sentence case, upper, lower or numeric)

View/dial a contact




1. From the idle screen, with the handset down, press  to open your contact list.
2. Press  and  to scroll through and view the entries.
3. When you have found the contact you wish to call, lift the handset to connect the call.

If you need some help, go to bt.com/producthelp or call us on **0800 145 6789***.




The Calls list

To get the most out of the features on your new phone, you should subscribe to a Caller Display service. Your network provider may charge you for this service.

View and dial from the Calls list

1. With the handset down, press . The most recent entry is at the top of the list. (If there are no entries **List empty** will be displayed)
2. Press  or  to scroll through and view the list.
3. To dial, lift the handset when the entry you want is highlighted.





Save a Calls list entry to your contacts

1. Press , then press  and  to highlight the entry you want to save and select **Options**.
2. **Save number** is displayed, press **OK**.
3. Enter the name of the new contact and press **Next**.
4. The number you wish to save is displayed. Press **Save** to add as a contact.

Time and date

Choose a time format

You can use a 24 hour or 12 hour format to display the time on your phone. To set your preference:






1. Select **Menu**, scroll through to **Time & Date** and press **OK**.
2. Use the  and  to scroll to **Time Format**, then use the  or  buttons to highlight the format you want to use and press **OK**.

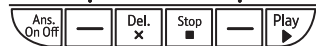
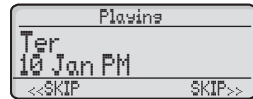
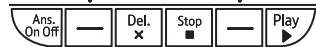
Set the time and date



1. Select **Menu**, scroll to display **Time & Date** and press **OK**.
2. Scroll through to **Set Time & Date**, then press **OK**.
3. Enter the digits for the time and press **Next**. Then enter the digits for the date and press **Save**.


Answer phone

Message playback

1. To play your messages, press the  button. The messages will play by date order, with newest first. You can pause a message during playback, by pressing the  button. Press it again to continue listening to the message.
2. When messages are playing, you can use the  and  buttons to skip back and forward through your messages.
3. To delete a message, press  while the message is playing.



 You can turn your answer phone button on or off using the  button. When you press the button, the digital display and speaker will confirm your choice.

 **For compatibility with BT 1571 (or another voicemail service)**
Make sure the answer delay is set for your answer machine to answer before the voicemail service. Therefore, the answer delay should be less than on your voicemail service. For BT 1571 do not set the answer delay to more than 5 rings.

If you need some help, go to bt.com/producthelp or call us on **0800 145 6789***.

Help

Phone doesn't work

- Check that the mains power is correctly connected.

No dial tone or line cord error message displayed on screen

- Is the telephone cord plugged into the base and phone wall socket?
- Check that the mains power is correctly connected.
- Only use the telephone cord supplied with the phone.

Can't make or receive calls

- Check that the mains power is correctly connected.
- Check that product call barring is not active.
- Has there been a power cut? If so, the screen will show the **Power Cut? Set time ?** message. Reset the time and date and check that you can now hear the dialling tone.

You have a dial tone, but the phone won't dial out

- If you're connected to a switchboard, check whether you need to dial an access code, see the full user guide, go to bt.com/producthelp.



You will still be able to make and receive calls if the power fails, but the other functions such as Call Blocking and the Answer Phone will not work at this time.

For information on safety instructions, cleaning, technical information or connecting to a switchboard, please refer to the 'General Information' section in the full user guide at bt.com/producthelp

Guarantee

Your BT Decor 2600 is guaranteed for a period of 12 months from the date of purchase. Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion the option to replace the BT Decor 2600, or any component thereof, which is identified as faulty or below standard, or as a result of inferior workmanship or materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

The conditions of this guarantee are:

- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- Proof of purchase is required.
- The equipment is returned to BT or its agent as instructed.

This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents. This guarantee does not affect your statutory rights.

To find out what to do, if your phone is in or outside of the 12 month guarantee, please look in the full user guide at bt.com/producthelp

How to recycle your equipment

The symbol shown here and on the product means that the product is classed as electrical or electronic equipment, so DO NOT put it in your normal rubbish bin.



It's all part of the Waste Electrical and Electronic Equipment (WEEE) Directive to recycle products in the best way – to be kinder to the planet, get rid of dangerous things more safely and bury less rubbish in the ground.

You should contact your retailer or supplier for advice on how to dispose of this product in an environmentally friendly way.

R&TTE Directive & Declaration of Conformity

This product is intended for use within the UK for connection to the public telephone network and compatible switchboards.

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications

Terminal Equipment Directive (1999/5/EC).

For a copy of the Declaration of Conformity please refer to bt.com/producthelp

If you need some help, go to bt.com/producthelp or call us on **0800 145 6789***.

For a Better Future

We're always looking to make our products last longer and use less power, so we don't have such a big impact on the environment.

To find out about what we are doing, visit
bt.com/betterfuture



Offices worldwide

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* Calls made from within the UK mainland network are free.
Mobile and international call costs may vary.

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